

CompTIA A Plus Exam Questions

Section: CompTIA A Plus Certification Exams • Total Questions: 10 • Format: Verified Q&A

1. A user reports that their corporate mobile phone is lost. Which of the following protects the data locally on the phone from unauthorized access?

- (A) Password manager
 - (B) Degaussing
 - (C) Remote wipe
 - (D) Antivirus
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2. After a user installs a mobile application from an advertisement, the phone's battery dies a few hours later, and it is hot to touch, even when not in use. Which of the following should a technician do first?

- (A) Check for unauthorized device administrators.
 - (B) Contact the software developer.
 - (C) Run a mobile malware scan on the phone.
 - (D) Ensure appropriate MDM policies are applied.
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3. A customer reports that a text-only document prints with unrecognizable characters. The print preview correctly displays the document. Which of the following is the most likely cause of the issue?

- (A) Outdated firmware
 - (B) Incorrect driver
 - (C) Bad toner cartridge
 - (D) Corrupted document file
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4. A user reports that a newly installed application is not working correctly. The technician suspects the application requires administrative privileges to function properly. Which of the following should the technician do first?

- (A) Reinstall the application.
 - (B) Run the application as an administrator.
 - (C) Update the application.
 - (D) Check the application's system requirements.
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5. A technical lead wants to migrate all common business applications, including email and fileshares, to the cloud. Which of the following cloud concepts should be used?

- (A) MaaS
 - (B) PaaS
 - (C) SaaS
 - (D) IaaS
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6. A technician is commissioning a workstation that is required to have mirrored storage, utilizing two 4TB drives that support one failure. Which of the following best meets these requirements?

- (A) RAID 0
 - (B) RAID 1
 - (C) RAID 5
 - (D) RAID 10
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7. An administrator wants to replace a fiber-optic cable. Which of the following should the administrator most likely use?

- (A) LC
 - (B) Bayonet Netil Concelman
 - (C) RJ45
 - (D) DB9
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8. Which of the following is a reason for a company to use on-premises AI instead of cloud-based AI?

- (A) Appropriate use
 - (B) Avoiding hallucinations
 - (C) Data privacy
 - (D) Avoiding bias
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9. A user is receiving repeated pop-up advertising messages while browsing the internet. A malware scan is unable to locate the source of an infection. Which of the following should the technician check next?

- (A) Windows updates
 - (B) DNS settings
 - (C) Certificate store
 - (D) Browser plug-ins
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10. Which of the following devices is used to implement ACL rules for an environment?

- (A)** Managed switch
- (B)** Gateway
- (C)** Repeater
- (D)** Firewall