

CompTIA A Plus Practice Exam

Section: CompTIA A Plus Certification Exams • Total Questions: 10 • Format: Verified Q&A

1. A technician is setting up a new email account for a user on a mobile device. The user reports that emails are not syncing. Which of the following should the technician check first?

- (A) Email server settings
 - (B) Network connection
 - (C) Storage space
 - (D) App permissions
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2. A startup is looking to immediately expand its data center but does not have the capital or space to manage everything internally. The organization has multiple branch offices and remote users with large computational and storage solution requirements. Funding is not an issue for the company. Which of the following can best accomplish the company's goals?

- (A) Build a private cloud
 - (B) Build a community cloud
 - (C) Use an ISP
 - (D) Use SDN
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3. A technician is attempting to connect the wired LANs at two nearby buildings by installing a wireless point-to-point connection. Which of the following should the technician consider?

- (A) NFC protocol data rate
 - (B) RFID frequency range
 - (C) Bluetooth version compatibility
 - (D) Allowable levels for transmit power
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4. A new employee has been issued a company laptop. The employee requests an accessory with a single power source that has wired network connectivity and supports a keyboard, mouse, speakers, and dual monitors. Which of the following accessories should the systems administrator deploy to best meet the new user's needs?

- (A) KVM switch
 - (B) USB-C hub with power delivery
 - (C) Docking station with DisplayPort
 - (D) KVM switch with audio
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5. A user receives an unexpected text message containing a link to reset an expired password. Which of the following social engineering attacks is taking place?

- (A) Vishing
 - (B) Spear phishing
 - (C) Whaling
 - (D) Smishing
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6. A technician receives a ticket stating that the Net Logon service is not running. The technician attempts to start the service, but it immediately stops. The technician notices that no scripts have run at logon and standard applications are not installed. Which of the following is most likely the issue?

- (A) The GPO has not installed all applications.
 - (B) The Net Logon service needs to be reinstalled.
 - (C) The computer needs to be joined to a domain.
 - (D) The Net Logon service has been configured for manual startup.
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7. A user wants to use a USB to move a 4.57GB .pst file from one Windows computer to another. Which of the following filesystems should the USB be formatted with?

- (A) ext4
 - (B) NTFS
 - (C) FAT32
 - (D) APFS
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8. An end user is unable to print to a network printer but can access everything else on the network. Other users in the organization have no issues printing. A technician opens the print queue on the users computer and sees the job has failed. Which of the following is the next step to troubleshoot the issue?

- (A) Printing a test document from another computer on the network
 - (B) Restarting the print spooler from services
 - (C) Removing the printer from the computer and reinstalling it
 - (D) Starting the computer again and attempting to print again
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9. A technician is updating a virtual desktop. The technician discovers that a single update interferes with a business-critical application. The technician reviews the vendor website and learns that the application is EOL and will not receive any further development. Which of the following should the technician do to restore the functionality with minimum downtime?

- (A) Perform a System Restore.
 - (B) Uninstall and block the patch.
 - (C) Upgrade the application.
 - (D) Change the underlying hypervisor.
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10. A technician is designing a solution to automatically save users' local documents, pictures, and files to the network. The network is in an Active Directory environment. Which of the following will the technician most likely do?

- (A)** Enable System Restore.
- (B)** Create recovery points.
- (C)** Configure folder redirection.
- (D)** Manage Windows server backups.